



Ref. No: KSOM/17/2025-SA

Date:19-03-2025

Notice Inviting Tender (Re-Tender)

KSCSTE-Kerala School of Mathematics (KSoM) invites sealed tender from eligible bidders for the following identified "Name of Work"/"Services" for the Institute.

1	Tender No. & Date	KSOM/17/2025-SA, Dt. 19-03-2025
2	Name of the work/Services	Migration of existing Sophos XG 210 to XGS 2100 with 3 years XStream Protection Subscription licenses with complete support at KSoM
3	Date & Time of tender publication	19-03-2025, 03.00PM
4	Last Date and Time of submission of tender	03-04-2025, 11.00AM
5	Date and Time of opening of Technical and Financial Bid	03-04-2025, 11.30AM
6	Cost of Tender Document	Rs. 708/- including GST
7	Earnest Money Deposit (EMD)	Rs. 7500/-

The detail requirements, specifications of procurement and Bid document will be published on website www.ksom.res.in under Tender section. If any future updates /corrigendum regarding Bid will be there, it will be only published in website www.ksom.res.in during Bid period. Bidder may www.ksom.res.in regularly during Bid period.

Eligible bidders may obtain Bid Document from the Director, KSoM on all working days between 19-03-2025 and 03-04-2025 by paying Rs. 708/-. Completed quotations in sealed cover shall reach the Director, Kerala School of Mathematics, Kunnamangalam PO, Kozhikode-673571 on or before 03-04-2025, 11.00 AM. Quotations received will be opened on 03-04-2025, 11.30 AM. Bidders shall submit an EMD in the form of Demand Draft for Rs. 7500/- drawn in favour of Director, KSoM payable at Kozhikode. During tender opening authorization by bidder is not permitted and one bidder can represent only one firm/bidder. Application for the tender should be accompanied by a cash remittance of Rs. 708/- which is the price fixed for tender forms/set of forms and which is not refundable under any circumstances.

Quotations received after the last date & time mentioned above or without EMD will be rejected. EMD of unsuccessful bidders will be refunded to them only after finalization of the quotation. EMD of the Bidder whose Bid is finally accepted will be accounted and will be released only after the satisfactory completion of the work/service.

RE-TENDER NOTICE

The KSoM invites bids from reputed agencies, for the Migration of existing Sophos XG 210 Firewall to Sophos XGS 2100 Firewall with 3 years XStream Protection Subscription licenses with complete Support at KSoM.

SCOPE OF WORK

Kerala School of Mathematics invites bids from reputed agencies, for the Migration of existing Sophos XG 210 Firewall to Sophos XGS 2100 Firewall with 3 years XStream Protection Subscription licenses with complete Support at KSoM

Model: Sophos Firewall XG 210 to Sophos XGS 2100

3 years XStream Protection Subscription licenses includes:

Base Firewall (Stateful Firewall, VPN, Wireless), **Network Protection** (IPS, Sophos X-Ops, SD-RED Device Management), **Web Protection** (Web Security and Control, Application Control, Web Malware Protection), **Enhanced Support** (Enhanced Support), **Email Protection** (Anti-spam, Antivirus, DLP, Encryption, Email Malware Protection), **Web Server Protection** (Web Application Firewall), **Zero-Day Protection** (Machine Learning, Sandboxing File Analysis, Threat Intelligence), **Central Orchestration** (SD-WAN VPN Orchestration, CFR Advanced)

1. The Bidder has to provide the entire configuration and all the service support whenever requested from the KSoM. All firewall support activities such as Firewall License installation, upgradation, migration of data, Firewall security patches upgrade, Threat Analysis at KSoM and any other support related to firewall on the scope of the SOPHOS/Vendor.
2. The Selected bidder is required to send the technical person for Firewall configuration if such requirement arises at KSoM.
3. The selected bidder is required to provide complete 24+7 supports for firewall, troubleshooting and any issue arise during the license period.
4. The Selected bidder is required to provide all kind configuration support as per the instructions given by the IT department of KSoM.
5. The successful bidder shall carry out all the work strictly in accordance with scope of work, technical specifications and as per detailed instructions of the IT Department of KSoM.
6. The successful bidder is required to provide complete support of configuration with coordination of ISP/TSP for ILL and IPsec VPN/MPLS service provider as per KSoM requirements.
7. The bidder shall also share escalation matrix of Sophos as well as of its own for complaint registration and redressal.
8. The bidder is required to provide end user training online/onsite for firewall administration to IT department of KSoM whenever requested by the IT Department during the service period. The Bidder is also required to provide training whenever

firewall is upgraded with new firmware OS.

9. Migration of data from old firewall to new firewall will be on Sophos/vendor scope. After completion migration, testing, fully installation, the vendor will submit the work completion certificate to KSoM.

MINIMUM ELIGIBILITY CRITERIA

1. Earnest Money Deposit (EMD) of an amount of Rs. 7500/- in the form of DD is to be made in favour of Director, Kerala School of Mathematics, Kunnamangalam PO, Kozhikode-673571. The bidder should hold valid PAN, TAN, Sales tax/GST/VAT registrations.
2. A minimum of 3 years of experience in the similar nature of works (Similar nature of work means "new/renewal license related to Sophos Firewall with complete support to Government of India / State Government / PSU .
3. The Bidder should not be blacklisted by any Government/ Semi Government organization/ public sector/ corporate sector. The bidder shall furnish a written declaration in this regard.
4. Agency must have filed Tax Returns for the last three years.
5. Documents of Completion Certificate issued by client to be submitted in support of the experience of having successfully completed similar works during last 3 years.
6. Certificate for partnership/ dealership provided by OEM. The vendor must be an OEM (SOPHOS)/Authorized Dealer/Channel Partner. A valid authorization copy is to be enclosed in the technical bid.
7. The successful bidder shall not assign the sub-contract.

BID SUBMISSION DETAILS

The Bids should be submitted in sealed covers super scribing “**Bid for Migration of Firewall**” and addressed to the **Director, Kerala School of Mathematics, Kunnamangalam PO, Kozhikode-673571**. The Bidder should enclose cash remittance of Rs. 708/- which is the price fixed for forms/set of forms and Rs.7500/- (Rupees seven thousand and five hundred only) as bid security/EMD along with the Bid Documents. If the selected bidder fails/breach any of the condition of the Notice Inviting Tender, resulting in non-execution of Contract Agreement thereof, the security amount furnished by the bidders would be forfeited.

SELECTION OF BIDDERS

A two-bid system (Technical & Financial Bids) will be followed. KSoM will evaluate the Technical and Financial Bids separately. Evaluation will be based on the LI (Lowest Bid) basis, considering the total value specified in the Financial Bid.

TECHNICAL EVALUATION

Only the agencies who fulfill the Minimum Eligibility Criteria and submitted the

documents as mentioned in Annexure- I shall be eligible for technical evaluation. Such agencies shall be required to undergo a technical evaluation.

FINANCIAL EVALUATION

- i. Only the agencies, who qualify the Technical evaluation round, will be eligible to participate in the financial bid.
- ii. No change in financial bids is allowed after the last date of submission of tender documents.

TERMS & CONDITIONS

1. Bidders must have three years of experience in executing similar works.
2. The bidder must upload BID SPECIFIC AUTHORISATION from OEM for the bid with complete address and contact details of OEM & bidder.
3. Tender bids received after the closing date and time will not be entertained.
4. The KSoM reserves the right to extend the last date and time for submission of the bids on its own discretion.
5. The bidder has to complete the supply / installation/ Renewal Subscription licenses within 10 days from the date of the order.
6. Seller has to submit the technical leaflets or detailed specification sheet and warranty details of the products declared by the OEM on its letter head.
7. Seller has to submit the last three years ITR return acknowledgement paper filed.
8. The offered product must comply with the exact technical specifications and scope of work asked in the bid document.
9. The Bidder should enclose cash remittance of Rs. 708/- which is the price fixed for tender forms/set of forms, including GST.
10. EMD of Rs. 7500/- in the form of DD is to be made in favour of Director, Kerala School of Mathematics, Kunnamangalam PO, Kozhikode-673571.
11. Those Companies which are registered with the Central purchase Organization, National Small Industries Corporation (NSIC) or the Council of Micro Small and Medium Scale Enterprises (MSME) shall be exempt from the requirements of Earnest Money Deposit (EMD). The Bidding Company in this case required providing certificate copy of their registration with any of these organizations to claim exemption of Earnest Money Deposit (EMD).
12. KSoM reserves the right to accept or reject any or all bids without assigning any reasons at any stage of tender process. No bidders shall have any cause or claim against the KSoM for rejection of their bid.
13. The bidding agency shall bear all costs associated with the preparation and

submission of its bids and the KSoM will in no way be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process. It is also clarified that no binding relationship will exist between any of the bidders and the KSoM until execution of a contractual agreement.

14. The bids shall remain valid for a period of 60(Sixty) days from the opening of the financial bids.
15. Failure to furnish all the required information may result in rejection of the bid.
16. Agencies applying for the tender will submit a certificate that the information submitted by them is correct and they will abide by any decision of the KSoM. In case the information submitted by the agency is found to be false and/ or incorrect in any manner, the agency can be suspended and/or debarred from future tendering.
17. To assist in Technical evaluation, the KSoM reserves the right to call for any clarification from any/all bidding agencies during the evaluation of the bids. Such clarification should be submitted only in writing via email. However no other correspondence on bids will be entertained.
18. Participation in this bid will imply that the bidder has accepted all the terms and conditions and subsequent modifications, if any, of this bid document.
19. The KSoM shall have the sole proprietary rights over the content created/edited/provided by the bidder who has been awarded the contract through this tender.
20. In all matters related to dispute relating to this tender, the decision of this office will be final and binding upon the agency.
21. Bidders are required to submit documents exactly as described in Annexure I.
22. The Competent Authority reserves the right to reject any or all the bids without assigning any reason and the decision of the competent authority of Kerala School of Mathematics shall be final and binding.

PAYMENT TERMS

- a. The price quoted shall remain fixed and not be subject to variations in exchange rate, duties, levies etc.
- b. The payment of all charges shall be made after installation and satisfactory completion of the work as specified in the "scope of work" and submission of invoice along with duly certified by the KSoM official.

PERFORMANCE SECURITY DEPOSIT

- a. The successful bidder shall, provide a performance security deposit for the due and faithful performance of contract for a sum of 5% of the total contract price before the signing of Agreement. The Security Deposit remains valid for a period of 60 days beyond the date of completion of contractual obligations.
- b. Refusal or inability or delay by successful bidder to supply all deliverables as per

scope of work at the contracted rate may result in termination of the contract and forfeiture of Performance Security Deposit as well as disqualification of the bidder from participating in future tenders.

AGREEMENT DEED

The successful bidder shall execute an agreement for the fulfillment of the contract at the time of award of contract. The incidental expense of execution of agreement/contract, if any, shall be borne by the successful bidder. Agreement/contract will be signed after the submission of the security deposit.

PENALTY CLAUSE

- i. If the bidder withdraws or alters the bid before the expiry of bid validity period- KSoM may take the decision to forfeit the EMD and debar it from participating in future tenders.
- ii. If the bidder withdraws after the selection, KSoM may take the decision to forfeit the EMD and debar it from participating in future tenders.
- iii. If at any future point of time it is found that the bidder has submitted information which is factually incorrect or if the bidder does not fulfill any of the contractual obligations, the KSoM may take a decision to cancel the contract with immediate effect, and/or debar the bidder from prospectively bidding in this and all other tender procedures for a period to be decided by the KSoM and take any other action as deemed necessary. The penalty with respect to its time period shall be quantified by the KSoM at its own discretion/ satisfaction.

LIQUIDATED DAMAGES AND TERMINATION

- i. In case of quality of service provided by the contractor found wanting / inadequate, the competent authority may terminate the contract agreement after giving 15 days notice. In that case the competent authority may liquidate the security deposit.
- ii. In case of a material breach of any of the terms and conditions mentioned in the tender document the competent authority will have the right to terminate the contract, cancel the work order without assigning any reason and nothing will be payable by this KSoM in that event and the security deposit may also be liquidated.

Ratnakumar Peettakandy

DIRECTOR

KSCSTE-Kerala School of Mathematics

KSCSTE-KERALA SCHOOL OF MATHEMATICS

GENERAL INFORMATION

(To be filled by the Bidder)

Bidder Information

1. Name of supplier / firm :

2. Complete postal address :

3. Telephone Number :

4. FAX Number (if any) :

5. E-mail address (if any) :

6. Sales Tax / Service Tax No. :

7. GST No. :

8. PAN No. :

9. Any other details :

We agree to abide by the terms and conditions of supply mentioned in this Bid document.

**Signature of Bidder
(With Stamp, Name & Designation)**

Annexure-I
(To be filled by the Bidder)

Sl. No.	Document	Submitted Yes/No
1	Receipt of tender form fee Rs. 708/- paid.	
2	EMD of Rs. 7500/- in the form of DD in favour of Director, Kerala School of Mathematics, Kunnamangalam PO, Kozhikode-673571.	
3	Copies of registration	
4	Copy of PAN & GST number as applicable	
5	Copy of Tax returns for the last three financial years.	
6	Certificate for partnership/ dealership provided by OEM. The vendor must be an OEM (SOPHOS)/Authorize Dealer/Channel Partner. A valid authorization copy is to be enclosed in the technical bid.	
7	Certificate to show the firm is exempted from remitting EMD, if applicable.	
8	Undertaking by the bidder to the effect that the agency is not blacklisted by any Govt. Department.	
9	Copies of award of contracts to prove three year experience.	
10	Details of the bank account for release of payment through Electronic Fund transfer System.	
11	Contact details of the Bidder's representative.	

Signature of Bidder
(With Stamp, Name & Designation)

Annexure-II
(To be filled by the Bidder)

FINANCIAL BID PROFORMA

Sl. No	Description of Work	Make/Model	Quantity	Unit Price in Rs.	Total Amount in Rs.
1	Migration of Sophos XG 210 to XGS 2100 with 3 years XStream Protection Subscription licenses with complete support at KSoM	Sophos XGS 2100	1		
2	Taxes (if any)				
3	Grand Total				
Total quoted Amount in words :					
<p><i>The Bidder should specifically note that payment will be made once successfully license is installed in firewall with configuration and satisfactory completion of the work as specified in the scope of work.</i></p>					

Signature of Bidder
(With Stamp, Name & Designation)

Annexure-III**FORMAT OF UNDERTAKING, TO BE FURNISHED ON COMPANY LETTER HEAD WITH REGARD TO BLACKLISTING/ NON- DEBARMENT, BY ORGANISATION UNDERTAKING REGARDING BLACKLISTING / NON – DEBARMENT**

To,

The Director,
Kerala School of Mathematics,
Kunnamangalam PO,
Kozhikode-673571

We hereby confirm and declare that we, M/s -----,
is not blacklisted/ De-registered/ debarred by any Government department/ Public Sector Undertaking/ Private Sector/ or any other agency for which we have Executed/ Undertaken the works/ Services during the last 3 years.

For M/s -----

Authorized Signatory

Date: